

服務成效

CFSC in Numbers

113 個服務單位和計劃，
涵蓋全港多個服務範疇

service units and projects, providing multi-service throughout the territory



全年受惠總人次超過

Total number of beneficiaries over

1,080,000

people during the year



榮獲外界獎項及嘉許

13 個
awards / recognitions
received during the year





連繫各界，組織義工服務，讓
Liaising with various stakeholders to
organise volunteering services benefiting

79,673 人次受惠
people



* 根據本機構2020-2021年度顧客服務關鍵績效指標調查結果：「感到滿意」包括大部分/完全滿意。

* Based on the result of 2020-2021 Customer Service KPI survey: "Satisfaction" included mostly satisfied / fully satisfied.